



# EMI HEALTH IS YOUR INSURANCE CARRIER

Register for a member account:

**[www.emihealth.com](http://www.emihealth.com)**

Contact member services:

**(800) 662-5851** or **[cs@emihealth.com](mailto:cs@emihealth.com)**

*EMI HEALTH leases the Blue Cross Blue Shield of Arizona  
(BCBS of AZ) provider network*

## STEP-BY-STEP CLAIMS PROCESS

- ① Provider calls EMI HEALTH to verify coverage **(800) 662-5851** and/or obtain pre-authorization **(888) 223-6866**

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- ② Provider sends claim to BCBS of AZ using **EDI # 53589**  
BCBS of AZ applies discounts and forwards claim back to EMI

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- ③ EMI processes claim, pays provider, sends you an Explanation of Benefits (EOB)

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- ④ Provider sends you a bill for any remaining balance  
You pay the provider